

**Integration Joint Board**

**Agenda item:**

**Date of Meeting:** 23<sup>rd</sup> August 2022

**Title of Report:** Integration Joint Board- Performance Report

**Presented by:** Stephen Whiston - Head of Strategic Planning, Performance & Technology

**The Integrated Joint Board is asked to:**

- Acknowledge the introduction of new Key Performance Indicators to improve long waiting times across Scotland and the move away from previous Remobilisation performance reporting
- Acknowledge Long Waiting Time Performance (over 26 weeks) with regards to the New Outpatient Waiting List by main speciality
- Note the Integrated Performance Management Framework- progress update
- Acknowledge the Treatment Time Guarantee (TTG) performance with regards to Inpatient/Day Case Waiting List

## **1. EXECUTIVE SUMMARY**

The NHS Scotland Chief Operating Officer has written to all NHS Boards identifying a new focus with regards to eliminating long waits in both inpatient and outpatients services. New Key Performance Indicators have been established with a series of challenging targets across both inpatient and outpatient specialities for 2022/24. This will replace the previously reported Remobilisation targets identified within the NHSH Remobilisation Plan.

In line with these changes work is ongoing by the Performance and Improvement Team to establish baseline data for each of the new indicators and it is expected that from September onwards these new indicators will be reported to the Integration Joint Board and NHSH Board. As an interim position this report focusses on the current long wait performance for New Outpatients and will continue to report on Treatment Time Guarantee performance across Inpatient/ Day Case and Outpatient Waiting List. In addition a brief update on progress with regards to the work in relation to the Integrated Performance Management Framework.

## **2. INTRODUCTION**

A recent communication from John Burns, NHS Scotland Chief Operating Officer to NHS Boards across Scotland has identified a new set of Key Performance Indicators focussed on continuing to improve long waiting times across Scotland. This will build on previous remobilisation performance with targets and work to eliminate:

- two year waits for outpatients in most specialities by the end of August 2022

- 18 month waits for outpatients in most specialities by the end of December 2022
- one year waits for outpatients in most specialities by the end of March 2023
- two years waits for inpatient/daycases in the majority of specialities by September 2022
- 18 month waits for inpatient/daycases in the majority of specialities by September 2023
- one year for inpatient/daycases in the majority of specialities by September 2024

A new Operational Performance & Delivery Group (OPDG) will be established and will be chaired by the Deputy Chief Operating Officer: Performance & Delivery, NHSScotland. It will provide strategic direction for the programmes of work that will support local Board plans. This group will support ongoing planning to support waiting list reduction. Membership of this Group will include Directors of Acute Services and Chief Operating Officers.

### 3. DETAIL OF REPORT

The report details performance for August 2022 with regards to the Health & Social Care Partnership and NHS Highland.

### 4. RELEVANT DATA & INDICATORS

The Performance & Improvement Team are current working on producing the data baseline to support the new long waits performance indicators as an interim position the data below identifies Long Waits (+26 weeks) for New Outpatients. The new performance reporting will be established from September onwards.

#### 4.1 Long Waiting Times Performance

The tables below identifies Long Waits (Over 26 weeks) the New Outpatient Waiting List and times by main speciality as at the June 2022, Comparator data for April 2022 in red is used to identify changes across specialities and waits.

##### A&B Group Totals

Main Specialty	April 2022 Long Waits Over 26wks	June 2022 Long Waits Over 26wks	Variance
Consultant Outpatient	60	94	+34
AHP	131	147	+16
Mental Health	371	384	+13
Nurse Led Clinics	4	6	+2
Other/Non MIM	208	208	-
<b>Total OPWL</b>	<b>774</b>	<b>839</b>	<b>+65</b>

Main Specialty	Long Waits Over 26wks	Long Waits Over 26wks	
Scopes *	58	67	+9

Main Specialty	Long Waits Over 26wks	Long Waits Over 26wks	
MSK **	213	173	-36

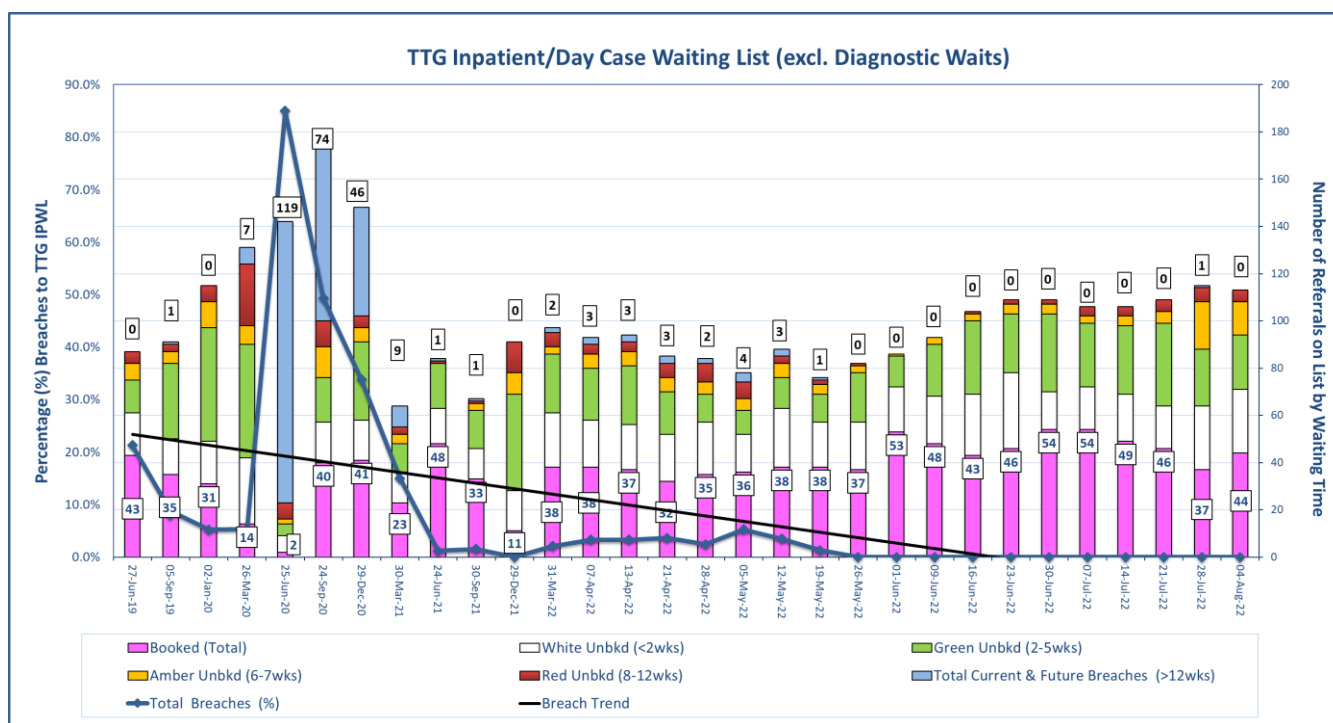
## Waiting Times Performance Assessment:

- With regards to the Total Outpatient Waiting List waits over 26 weeks there has been a there has been an total 8% increase from April ( 774) to June (839)
- Consultant Outpatients note a 44% increase in long waits for June (94) against April (60)
- Musculoskeletal physiotherapy long waits note a 21% reduction for June (173) against (213) in April

## 4.5 Treatment Time Guarantee (TTG) - Inpatient/Day Case Waiting List

### Argyll & Bute Inpatient/Day Case Activity

The graph below identifies current performance with regards to Inpatient /Day Case -12 week breaches and current overall performance as at 4<sup>th</sup> August 2022 in Argyll and Bute at LIH, Oban



## Performance Assessment:

- **Zero** percentage breaches of total TTG Waiting List over 12 weeks
- 6.7% increase in August (38.9%) in the Booked Appointments of total TTG Waiting List against (32.2%)
- NHS Highland Board performance is noted in both **Appendix 1 & 2**

## 4.6 Integrated Performance Management Framework (IPMF)

- IPMF Development Sessions are continuing with Service Leads and Heads of Service, these will be completed by end of August

- These sessions are designed to support managers and local team to develop their own KPI's aligned with key strategic objectives identified within the Joint strategic Plan.
- The sessions are supported with an Information & Resource Pack, IPMF Managers Overview, Guide to support the development of KPI's and Homework
- Each Head of Service & Service Lead has been assigned an analysts to support the development of the KPI's and return of homework

## **5. CONTRIBUTION TO STRATEGIC PRIORITIES**

The monitoring and reporting of performance with regards to Argyll & Bute HSCP, Greater Glasgow & Clyde and NHS Highland ensures the HSCP is able to deliver against key strategic priorities.

## **6. GOVERNANCE IMPLICATIONS**

### **6.1 Financial Impact**

NHS Highland remobilisation plan has received additional funding from the Scottish Government and this includes direct funding to the HSCP of £590,840.

### **6.2 Staff Governance**

There has been a variety of staff governance requirements throughout this pandemic which have been identified and continue to be progressed and developed include health and safety, wellbeing and new working practices within national Covid19 restrictions as part of our mobilisation plans.

### **6.3 Clinical Governance**

Clinical Governance and patient safety remains at the core of prioritised service delivery in response to the pandemic and subsequent remobilisation.

## **7. PROFESSIONAL ADVISORY**

Data used within this report is a snapshot of a month and data period, where possible data trends are identified to give wider strategic context.

## **8. EQUALITY & DIVERSITY IMPLICATIONS**

EQIA not required

## **9. GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE**

Data use and sharing within this report is covered within the A&B & NHS Highland Data Sharing Agreement

## **10. RISK ASSESSMENT**

Risks and mitigations associated with data sources and reporting are managed and identified within the monthly Performance & Improvement Team- Work Plan

## **11. PUBLIC & USER INVOLVEMENT & ENGAGEMENT**

Full access to this report for public is via A&B Council and NHS Highland websites

## **12. CONCLUSIONS**

The Integration Joint Board is asked to consider the transitional work ongoing with regards to the new Key Performance Indicators focussed on continuing to improve long waiting times across

Scotland and the move away from previous Remobilisation reporting. Work ongoing to support the development of the Integrated Performance Management Framework across Heads of Service and Clinical Leads.

### 13. DIRECTIONS

Directions required to Council, NHS Board or both.	<b>Directions to:</b>	tick
	No Directions required	x
	Argyll & Bute Council	
	NHS Highland Health Board	
	Argyll & Bute Council and NHS Highland Health Board	

### REPORT AUTHOR AND CONTACT















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## Appendix 1- Board Level KPI's – 18<sup>th</sup> July 2022

### Board Level KPIs Summary

\*Data sourced from SG

		18 July 2022								
		OPWL - waiting over 12 weeks	Core 4 hour ED Performance (week)	Patients Spending over 8 hours in core ED (week)	Patients Spending over 12 hours in core ED (week)	Core ED Attendances (week)	Delayed Discharges (total)	TTG - patients waiting over 12 weeks	TTG - patients waiting over 26 weeks	OPWL - waiting over 26 weeks
SCOTLAND		234,255	67.9%	2,438	943	25,164	0	97,495	68,301	123,809
	Ayrshire & Arran	26,023	73.0%	253	169	1,807	0	6,271	4,595	16,635
	Borders	6,320	62.4%	110	75	550	0	1,967	1,268	3,920
	Dumfries & Galloway	4,453	76.3%	63	26	929	0	1,434	758	1,570
	Fife	11,200	54.6%	132	18	1,257	0	2,289	1,007	5,113
	Forth Valley	5,981	60.4%	150	39	1,123	0	1,889	858	1,812
	Grampian	18,692	64.2%	169	48	1,897	0	12,878	9,093	10,347
	Greater Glasgow & Clyde	76,961	70.4%	489	131	6,262	0	29,142	21,251	42,556
	Highland	11,443	78.1%	51	7	1,292	0	5,567	3,976	6,453
	Lanarkshire	22,235	57.9%	492	178	3,776	0	8,976	6,570	9,960
	Lothian	38,733	63.9%	519	249	4,318	0	18,214	13,198	20,261
	Orkney	433	92.7%	2	0	137	0	112	52	168
	Shetland	268	89.6%	0	0	134	0	105	48	82
	Tayside	11,303	89.2%	8	3	1,532	0	7,813	5,262	4,877
	Western Isles	197	98.0%	0	0	150	0	234	105	48
Grampian as a % of Scotland			6.93%	5.09%	7.54%		13.29%	13.36%	7.98%	8.36%
Highland as a % of Scotland			2.09%	0.74%	5.13%		5.75%	5.84%	4.89%	5.21%
Tayside as a % of Scotland			0.33%	0.32%	6.09%		8.06%	7.73%	4.83%	3.94%

**Appendix 2-** Proportion of Outpatients Waiting Over 12 Weeks by Health Board  
(18/07/2022)

